

459 WEST 2ND AVENUE VANCOUVER 8C CANADA V5Y 1E3 TEL 604.874.0022 L888.EDMONDS (336.6637) EDMONDSAPPLIANCES.CA

# TELUS GARDEN Homeowners

#### Appliance Warranty Information and Procedures

On behalf of the staff and owners of Edmonds Fine Appliances, we would like to congratulate you on your new home – and kitchen!

If you require Warranty Service for any of your appliances, please contact Angela Neale at Edmonds Fine Appliances. Angela will put you in contact with the Factory Authorized Servicer for the brand.

Edmonds Customer Service Angela Neale 604.874.0022 angela@edmondsappliances.ca

The Manufacturer's Factory Warranty for the supplied appliances is as follows:

Miele – 1 Year Parts and Labour Panasonic – 1 Year Parts and Labour All other brands – 1 Year Parts and Labour

The Manufacturer's Factory Warranty does not cover misuse or negligence, so it is important to read all Use and Care Manuals thoroughly before using your kitchen appliances.

### www.mynewhome.westbankcorp.com

The Manufacturer's Factory Warranty begins: a) on the Possession Date of your new Residence or, b) 1- year from the date of the Building Certificate of Occupancy if the residence is unoccupied – whichever date is sooner.

Miele ExtendedCare Protection is available to all Telus Garden Homeowners. If you would like to extend warranty coverage to a total of either 5 of 10 years, please call Angela Neale for details. Miele ExtendedCare Protection information is included on the following pages.

Yours sincerely

Glenn Anderson Senior Director



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#### 致 TELUS GARDEN 全体业主

## 家电保修信息及步骤

Edmonds Fine Appliances的员工和雇主在此恭贺您乔迁新居,并享有全新的厨房设备!

如果您需要任何家用电器的保修服务,请联系Edmonds Fine Appliances的Angela Neale。Angela将会为您联系各个品牌的厂家授权服务机构。

Edmonds客户服务 Angela Neale 604.874.0022 angela@edmondsappliances.ca

制造商提供的家用电器保修如下:

Miele — 提供 1 年部件保修和人工服务 松下 (Panasonic) — 提供 1 年部件保修和人工服务 其他所有品牌 — 提供 1 年部件保修和人工服务

制造商的保修范围不包括使用不当或人为疏忽所造成的损坏,所以在使用您的厨房设备之前,请仔细阅读所有的使用说明和保养手册。

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制造商的保修服务将从以下两者中最早的日期开始 a)以您拥有新物业的日期算起或者,b)如果该物业无人居住,以颁发物业入住证书之日算起1年。

Miele延长护理保修计划适用于所有Telus Garden的业主。如果您想将保修范围延长至5到10年,请致电Angela Neale了解详情。Miele延长护理保修计划在随后的页面有详细介绍。

此致

Glenn Anderson

高级总监